

## Frequently Asked Questions

- **When is my garbage, recycling and yard waste collected?**

Your **first collection of the week** will be household garbage and recycling. (Yard waste should NOT be included in this collection.) All household garbage and recycling should be bagged to minimize litter during collection. Everything collected that day will be transported to RePower South and sorted.

Your **second collection of the week** will be household garbage and yard waste (small amounts of bagged leaves, pine straw, grass clippings, small limbs, etc.) Everything collected that day will be taken to the landfill.

No single bag/container may exceed 50 lbs.

- **What time do the routes begin?**

Routes may begin as early as 7 am. Be sure to have the items out for collection by 6:30 am on your scheduled service days.

- **What is the pick-up schedule?**

Waste is collected twice per a week – Monday through Saturday. **If you are unsure of the pick-up days at your address, click here:**

<https://www.amwaste.net/mountainbrook> **(THIS IS THE LINK FOR BELOW)**

Enter Home Address

- **How will I pay for backdoor service?**

The backdoor service will be offered on an elective subscription basis paid quarterly by the homeowner. The cost of backdoor collection will vary depending on the inflation index. (around \$28.14 quarterly) Amwaste will bill the homeowners directly. You can sign up at [www.amwaste.net/mountain-brook-back-door-survey](http://www.amwaste.net/mountain-brook-back-door-survey). Invoices will be emailed (default) or exceptions will be made if paper billing is requested. If you have any questions, please contact Amwaste at 205-788-1400 or email [customercare@amwasteusa.com](mailto:customercare@amwasteusa.com).

- **How do I get a cart (garbage can)?**

If your cart is broken and needs to be replaced, submit a **request at the Amwaste tab on our website under “Cart – Deliver/Remove.”**

- **Where do I place my cart at the street?**

Carts should be placed on the curb with the arrows on the lid pointing to the street, and **no more than 3' from the curb**.

Carts should **NOT** be placed on the sidewalk, storm drain cover, gutter, steep slope, an elevated platform, under low-hanging utility lines, or within 6' of any fixed objects such as a mailbox, street signs, hedges, trees, retaining wall, or vehicles parked on the street.

- **Are my recyclables really separated out?**

Yes! No need to sort/clean recyclables – RePower South accepts bagged recycling and household waste co-mingled. For more information about the recycling process at this state-of-the-art facility, visit. [www.RePowerSouth.com](http://www.RePowerSouth.com) or view the recycling process video at <https://youtu.be/qOxJaOQOkPM>.

Residents who want to participate in the recycling process are encouraged to retain recyclables for the first collection day of the week.

- **What is accepted for recycling?**

Nearly everything is accepted other than food, organic waste (dirt, rocks, grass, etc) and glass.

- **What holidays does Amwaste observe?**

- The following **holidays** will be observed each year: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. During a holiday week, if your collection day falls on a holiday, you will only receive pick-up one day that week. There is not a make-up day for the holiday.

- **How is bulk collected?**

**Collection days.** The knuckle-boom truck will run routes Monday – Friday. Special request (ie. mattresses and toilets) for bulk pick-up should be requested at the **“Debris/Bulk Request” at the Amwaste tab on our website**. If your materials are not picked up within 10 business days following your request, call Public Works at 205-802-2390.

**Loose debris and organic matter.** Small amounts of debris, leaves, pine straw and small limbs, etc should be bagged for collection. An *Action Center* bulk pick-up request should be submitted if you have **10 or more bags** of debris to be collected. **Branches may not be longer than 6' in length.**

**Landscaping and Construction debris.** Landscaping and/or construction debris should be removed by the contractor performing the service. Please advise the contractor of this responsibility when arranging the service. Cross ties (railroad ties) will NOT be collected. **Only homeowner-generated materials should be scheduled for pick-up by Amwaste.**

**Appliances.** Most appliances will be collected. Refrigerated appliances require a Freon removal tag issued by a certified technician prior to collection.

- **When will my loose leaves be picked up?**

The City of Mountain Brook will provide leaf service to residents. For information and a pick-up schedule, click

[https://www.mtnbrook.org/publicworks/page/waste-and-leaf-pick-schedules.](https://www.mtnbrook.org/publicworks/page/waste-and-leaf-pick-schedules)